BBC Complaints - Case number CAS-4749312-KH4CSN

From: bbc_complaints_website@bbc.co.uk

Sent: Fri, 9 Feb, 2018 at 18:35

To: Benny Peiser

Dear Dr Peiser

Reference CAS-4749312-KH4CSN

Thank you for contacting us regarding BBC One's 'BBC News at Ten' broadcast on 18 January.

Firstly, I'm sorry about the delay in getting back to you. I know people appreciate a prompt response and unfortunately we've taken longer to reply than usual - please accept our apologies.

I understand you believe a report on global temperatures in 2017 contained inaccuracies.

We raised this with the BBC News team, and they reply here:

"We appreciate that Huw's introduction on this occasion was inaccurately worded. Earlier on the Six O'clock edition we had stated '2017 has been the hottest year on record without the natural warming effect of El Niño'. This should have been reflected here as well. The omission was unfortunate and a genuine error, we're sorry to hear this took away from the report for you. A correction has been published at the relevant page here:

http://www.bbc.co.uk/helpandfeedback/corrections_clarifications

Roger Harrabin's "no heating effect" refers to a recognised formal El Niño 'event' in the year, rather than the temporary occurrence of 'conditions' which do not result in the recognised event that year. We appreciate that could have been clearer, but it still accurately reflected the positions of the Met Office and NASA who also formally state 'no El Niño' in their findings: https://www.metoffice.gov.uk/news/releases/2018/2017-temperature-announcement * https://www.nasa.gov/press-release/long-term-warming-trend-continued-in-2017-nasa-noaa * https://public.wmo.int/en/media/press-release/wmo-confirms-2017-among-three-warmest-years-record *

*(The BBC is not responsible for the content of external sites).

We appreciate here that an error slipped through and we regret that our usual standards weren't met on this particular occasion."

We do value your feedback and thank you again for taking the time to contact us.

Kind regards Neil Salt BBC Complaints Team www.bbc.co.uk/complaints

NB This is sent from an outgoing account only which is not monitored. You cannot reply to this email address but if necessary please contact us via our webform quoting any case number we provided.